

Yıldız Teknoparkta bulunan ofislerimizde aramıza katılmak üzere aşağıdaki niteliklerde bilgisayar/elektrik-elektronik mühendisliği bölümünden mezun takım arkadaşlarına ihtiyacımız bulunuyor.

Uygun adaylar hemen başlayacaklar.

Yazılım yapan bir birim değil fakat teknolojiye kopuk bir pozisyonda değildir. Teknik operasyonlarımızı iyileştirecek bazı uygulamaları inisiyatif olarak kendi içimizde yazıyoruz.

Lokasyon	İstanbul
Ofis	Davutpaşa YTÜ Teknopark Ofis
Talep Türü	Tam Zamanlı
Talep Nedeni	Yeni pozisyon
Talep Nedeni Açıklama	Fizz Application Operation
Eğitim Durumu	Lisans
Deneyim (yıl)	0-4
Teknik Bilgiler	Having strong knowledge of SQL , PL/SQL,POSTgreSql,SOAP• Basic knowledge of Oracle database administration • Base understanding of Telecommunications principals,GSM, GPRS, 3G. • Having strong knowledge of CRM services 2-4 years of experience in Telecom IT sector • Experience in a 24x7 mission critical support environment or development group • Having knowledge of ITIL • Detailed knowledge of configuration management processes and tools. • Knowledge of UNIX and shell scripting
Kişisel Yetkinlikler	• Bachelor's degree from Computer related fields. • Good command of English • Having strong analytical skills. • Delivering change in a live environment • Understanding of delivery management processes • Proven experience in Supplier management inc. work packages delivery, Service Levels & process improvement
İş Tanımı	Service CRM products of the institutions, environmental systems and integration of projects that take part in the execution of the second level maintenance and support activities - Carry out of daily operational activities. Detection of problems, root cause analysis, finding temporary or permanent solutions or escalation and follow-up to next level solution teams. In projects for new solutions take part in the admission process and after Understanding and prioritizing the customer's needs correctly and realizing the action plans in accordance with the service level and quality standards
Kutay Er Operation Manager T:+90 212 483 71 01 M:+90 507 837 69 58 E:kutay.er@etiya.com	